

Minutes of the Health & Human Services Committee & Board

Thursday, December 9, 2010

Chairs Brandtjen and Farrell called the meeting to order at 1:20 p.m.

Committee Members Present: Supervisors Janel Brandtjen (Chair), Gilbert Yerke, Pauline Jaske, Michael Inda, Jim Jeskewitz, and Kathleen Cummings. Supervisor Pauline Jaske left the meeting at 2:12 p.m. Supervisor Jim Jeskewitz left the meeting at 3:17 p.m. **Absent:** Supervisor Peter Wolff.

Board Members Present: Citizen Members Dennis Farrell (Chair), JoAnn Weidmann, Michael O'Brien, Dr. Peter Geiss, Flor Gonzalez, and Joe Vitale. Supervisors Janel Brandtjen and Jim Jeskewitz. Supervisor Paul Decker arrived at 2:10 p.m. Supervisor Jim Jeskewitz left the meeting at 3:17 p.m. **Absent:** Supervisor Duane Paulson.

Also Present: Legislative Policy Advisor Sarah Spaeth, Health & Human Services Director Peter Schuler, Health & Human Services Deputy Director Don Maurer, Public Health Manager Dr. Nancy Healy-Haney, Public Health Epidemiologist Benjamin Jones, Public Health Supervisors Mary Anderson, Irene Ridgeman, Rosie Kapp, Executive Assistant Julianne Klimetz, ProHealth Care Director of Community Benefits Bob Speer, Public Health Advisory Committee Chair and Hispanic Health Resource Center Lori Cronin, Public Health Advisory Committee Co-Chair and Physician with the Medical College of Wisconsin Dr. Ross Clay, Citizen Members Herb Rosenberg and Pat Kasmerick, BadgerBay Project Managers Sarah Beversdorf and Eric Ostermann, Waukesha County Workforce Development Center Operations Coordinator Beth Norris, Waukesha County Workforce Development Center W-2 Program Manager Jane Batha.

Committee Agenda Items

Approve Minutes of 11-11-10

MOTION: Jaske made a motion to approve the minutes with the noted correction on page 5 of 6, 4th line down to remove one of the words "the". The motion was second by Jeskewitz to approve the minutes of November 11, 2010. Motion carried 5-0.

Review Correspondence

Schuler shared a "How Are We Doing" Response Card that was received from a family member with an autistic child who received services from the Health and Human Services staff in the Children with Special Needs unit, and was highly complimentary to staff and services.

Advisory Committee Reports

Jaske attended the Mental Health Advisory Committee where they discussed changes in verbiage and recommended actions to policies presented. The Public Health Advisory Committee met this morning.

Schedule Next Meeting Date(s)

- January 13, 2011

Executive Committee Report of 11-15-10

Brandtjen highlighted the following items from the last Executive Committee meeting.

- Several large upcoming Information Technology projects are:
 - CAD System Replacement
 - Financial System Replacement
 - Asset Management System Implementation
 - Tax System Replacement which has been ongoing, and
 - Workforce Management Systems
- Register of Deeds and the Information Tax Management System projects are almost near completion.

Meeting Approvals

MOTION: Cummings moved, second by Jaske to approve expenses for any Committee members who attend the December 16, 2010 Housing Authority event presented by the U.S. Department of Justice and the U.S. District Attorney's office. Motion carried 5-0.

Future Agenda Items

- Tour the new green energy facility of the Waukesha Housing Authority (Cummings)

State Legislative Update

Spaeth reported that the State Assembly committee assignments are beginning to come out, and that Senator Pridemore has been assigned as Chair to Children and Family Services. Spaeth will keep the committee apprised of further assignment details.

Schuler reported that on Monday, 12/6, Legislators were invited to a Criminal Justice Council meeting to educate them on what the CJCC does in Waukesha County, and some of the programs with emphasis on OWI Pretrial Program. Sara Carpenter, Administrator with Wisconsin Community Services presented. There are twelve of these state funded programs within the state, and they have been informed that funding may be at risk of being decreased or eliminated by the Department of Transportation. A follow up appointment is being coordinated with Spaeth to meet with the legislators in Madison.

Board Agenda Items

Approve Minutes of 11-11-2010

MOTION: Weidmann moved, second by Gonzalez to approve the minutes of November 11, 2010. Motion carried 8-0.

Advisory Committee Reports

Farrell reported that on March 10, 2011 the Health and Human Services Board and Committee will hear the unmet needs presentations from the Alcohol and Other Drug Abuse (AODA) Advisory Committee, and the Public Health Advisory Committee. On March 31, 2011, the Health and Human Services Board will hear the unmet needs presentations from the Mental Health Advisory Committee and the Child and Family Services Advisory Committee (CAFSAC).

Vitale reported that the Child and Family Services Advisory Committee is working on developing a template this year that contains specific information from each represented organization to see if

there is any repetition of services offered. This has been a work in progress project since 2010 and has been a valuable coordination/collaboration effort by all agencies represented.

Announcements

Schuler noted that on December 16, 2010 from 6:00 – 8:00 p.m., the Housing Authority and other local housing agencies will be sponsoring an event, presented by the U.S. Department of Justice and the U.S. District Attorney's office. Items on the agenda include fair housing, availability of housing, landlord tenant issues, quality of housing, and maintenance.

Weidmann reported on a news article entitled "Wisconsin's health ranking declines" posted in the Milwaukee Journal Sentinel. The article states that Wisconsin is losing ground in national health rankings, dropping from 11th place overall in 2009 to 18th place in 2010, according to a long running annual report on national health. Weidmann stated that this does not reflect on all public health agencies, but on the status of public health across the state in comparison to other states. Klimetz Klimetz reported that Waukesha County does have a "health report card" that comes out every few years and recently was quite favorable with many initiatives. This report card deals specifically on Waukesha County's health and initiatives of our Public Health department, and other health agencies/hospitals in the community, which was quite positive. In 2010, a statewide report was issued and Waukesha County was listed in the top three.

Meeting Approvals

MOTION: Vitale moved, second by Jeskewitz to approve expenses for any Board members who attend the December 16, 2010 Housing Authority event presented by the U.S. Department of Justice and the U.S. District Attorney's office. Motion carried 8-0.

Combined Agenda Items

Education segment of Workforce Development Center and Tour

Chairs Brandtjen and Farrell thanked Beth Norris and the Workforce Development Center for their hospitality in hosting the meeting today.

Beth Norris has been in the Workforce Development field for twenty years in over ten counties, and currently now an employee of Waukesha County. Waukesha County is one of ten organizations located in this facility, and she thanked all for a very well run county, and the wonderful things these employees do for the Workforce Development Center.

Beth presented a visual tour to the members and discussed conceptually what goes on in this facility including:

- 10 partners on site of which Waukesha County is one.
- Other partners and subcontractors include: State Government, Department of Workforce Development Center, Waukesha County Technical College, Workforce Board System, Economic Development Corporation, Arbor, and Kaiser.
- Of these ten partners, each employs approximately 100 staff.
- In the last year, the number of individuals using this facility exceeded 40,000, which is a 38% increase over the year of 2009.

- The demographics consist of many highly educated individuals. Each individual who enters the facility fills out a confidential customer registration card so they can be connected to all the necessary resources within the County. This may include Foodshare, Badger Care, job transition or continuing education, etc.
- A workshop guide is compiled monthly and is a guide that goes beyond basic computer labs to resume building, to older individuals age 55 and older on how to use a computer, to professional networking.
- The Workforce System is an innovation that brings together systems education, state and county government, and serves individuals in new and creative ways due to the changing demands in economical development.
- The goal of the Workforce Development Center is to build a talented system bringing it up to its highest value of highly educated individuals so that we can be competitive and command good earnings in a vibrant county.

Education segment of Wisconsin Works (W-2)

Jane Batha is the W-2 Program Manager for Waukesha, Washington, and Ozaukee County. Definitions and acronyms were shared with members. Wisconsin Shares is the childcare subsidy program based on income eligibility. In 2011, this responsibility will be moving over to the counties. In 1997, Wisconsin Works began as a replacement to the Aid to Families with Dependent Children (AFDC) program, which had been in existence since the late 1940's as it was established as a program for widows and children. The program is a work-based program with emphasis on family responsibility where both parents are responsible for the support of their children, and therefore, if families do not cooperate with child support, then they will not be eligible for Wisconsin Works, FoodShare, or BadgerCare. Employment is the primary goal for families and there are different components that they can be placed in such as: a trial job, a community service job, W-2 Transitions, or a Case Management service, and the Custodial Parent of an Infant (CMC) program, which is essentially maternity leave. A brand new program in 2011 is called "At Risk Pregnancy Assistance", and this is for a mother about to give birth, has no other born children, not married, and is in a high-risk pregnancy in the third trimester.

When someone comes into a program, they have to sign a participation agreement and then an employability plan is developed. If they choose not to participate, the case is closed and they will not receive any funding. The program offers:

- A grievance procedure.
- Non-custodial and minor parent case management services.
- Job access loans.
- Emergency Assistance Grant Program.
- Children First Program.
- Earned Income Tax Credit.

The average caseload in the three county area is now approximately 216, compared to January, 2010 when the average caseload was 138. In addition, the monthly cash benefits for January 2010 was \$69,000 and rose to \$95,000 in September 2010, but since November 2010 it started to decrease.

Presentation of National Public Health Performance Standard Assessment

Members of the Waukesha Health Council and members of the Public Health Advisory Committee were present. Introductions were exchanged. A copy of the National Public Health Performance Standards Program (NPHPSP) Report was distributed. Schuler reported that as part of moving towards the Continuing Quality Improvement for the Health Department, and learning of the National Public Health Performance Standards and Governance Systems, Waukesha County decided to launch into these standards. Over 80 individuals were convened from multiple sectors of the health community as well as the community in general. He thanked all involved for their commitment and time. Waukesha County Health Council co-sponsored the event with the Waukesha County Public Health Division, and with the hired individuals from BadgerBay Management. The goals of the design exercise were to pinpoint areas for improvement, strengths, weaknesses, and set forth direction for future planning. Overall, the Waukesha County Public Health System is performing well, but the health of citizens in the state is regressing somewhat. The results of this assessment will be used to begin a part of our statutory mandated plan for 2011. Schuler turned the presentation over to Eric Ostermann and Sara Beversdorf from BadgerBay Management.

BadgerBay Management is an association management consultant company based out of Kimberly. They work exclusively with health and medical related organizations. Ostermann stated the results of what you will see in the report reflect how healthy Waukesha County is and that has a lot to do both with the leadership of the county government level, but also the leadership in the community and the partnerships that Waukesha County has developed.

The results were presented. Ostermann stated the objective is to review the public health system and essential services. The tool used is the NPHPSP that was developed by a series of national partners, was tested over time, and has been used in other communities. The overview of the process was piloted in Fall 2008 and full assessment was completed in Spring 2009. A total of 10 essential public health services were identified. From those ten essential services you can identify measurable activities that help identify how good or bad a community is perceived to be doing in regards to managing or practicing these essential services. The results of the essential services reviewed included strengths, assessment objectives, and areas in need of significant improvement. Waukesha County Public Health system scored at the optimal level in four areas: monitoring health status, diagnosing and investigation of health problems, developing policies and plans, and enforcing laws. The next steps were presented. By end of 2011 the Community Health Improvement Plan will be completed. A question and answer period followed.

Report on Fall WCHSA Conference

Maurer reported on the WCHSA conference that he and Schuler attended. Items discussed were:

- Wisconsin Way and what is being planned/prediction of where things may go in our field.
- Outline of the State's problems, what can be done at the state and federal level, and where the debt has come from over the last 60 years of data.
- A success story of a Wisconsin resident who recovered dramatically from a life of physical and sexual abuse.

Approval of Appointment Applications at Mental Health Center

MOTION: Vitale moved, second by Weidmann to approve two-year term appointment applications for John Christianson, M.D., General Medicine-Infect. Disease; Michele Cusatis, Ph.D.,

Psychology; Jeffrey Follansbee, M.D., General Medicine; Shara Grover, M.D., Psychiatry; Terry Jakubaitis, M.D., General Medicine; Cary Kohlenberg, M.D., Psychiatry; Manfred Kreuzpaintner, M.D., General Medicine; Rada Malinovic, M.D., Psychiatry; Mohammad Mallick, M.D., Psychiatry; Malti Patel, M.D., Psychiatry; Manuel Ramos, M.D., Psychiatry; Thomas Wilson, M.D., Psychiatry. One-year term appointment applications for Benedicto R. Borja, M.D., Psychiatry, Locum Tenens; Todd Cannon, M.D., Psychiatry; Suanne Reed, M.D., Psychiatry. Motion carried 8-0.

MOTION: Vitale moved, second by O'Brien to adjourn the board meeting at 3:55 p.m. Motion carried 8-0.

MOTION: Cummings moved, second by Yerke to adjourn the committee meeting at 3:55 p.m. Motion carried 4-0.

Minutes recorded by Linda Johnson.

Respectfully submitted,

Kathleen M. Cummings
Secretary for the Committee